BRIEF SYLLABUS
38:578:575 Grievance Process and Arbitration

COURSE DESCRIPTION:

The practice and legal foundation of grievance handling and grievance arbitration with represented employees.

SMLR LEARNING OBJECTIVES:

VI. Application – Demonstrate an understanding of how to apply knowledge necessary for effective work performance.

Students gain knowledge of grievance arbitration processes and an overview of the substance of arbitration practice, forming the basis for applying this knowledge in the workplace either as an employer or a union representative.

ASSESSMENT OF LEARNING OBJECTIVES:

Assessment of this objective will be based primarily on the students’ evaluation of sample grievances and their provision of good rationales for their assessments, as reflected by a rubric applied to particular questions on the final exam.

TYPICAL COURSE REQUIREMENTS*:

- 2 Written Evaluations of hypothetical situations 20%
- Presentation of a hearing process and award 25%
- Participation in mock mediation and arbitration 15%
- Final Exam 25%

*Course requirements are subject to change.