

BRIEF SYLLABUS
38:578:508 Group Processes and Team Dynamics

COURSE DESCRIPTION:

Micro facilitation skill development; effective group decision-making or problem solving event design; moderator behavior allowing a group to identify and achieve its goals.

SMLR LEARNING OBJECTIVES:

VI. Application – Demonstrate an understanding of how to apply knowledge necessary for effective work performance.

Students will gain competence in diagnosing group performance problems using appropriate theories and models and designing interventions to improve work group performance.

VII. Professional Development – Demonstrate an ability to interact with and influence others in a professional manner, and to effectively present ideas and recommendations

Facilitators, team leaders, consultants, coaches, trainers all need to interact with and influence others in a professional manner in ways addressed by this course.

ASSESSMENT OF LEARNING OBJECTIVES:

The students will be assessed based on their participation and performance in face-to-face, video-conferencing/webinar and virtual group work, which will receive feedback from peers and the instructor.

TYPICAL COURSE REQUIREMENTS*:

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| • Student Participation and Performance | 50% |
| • Forums, Virtual Group Participation | 25% |
| • Journal | 25% |

*Course requirements are subject to change.