RUTGERS

School of Management and Labor Relations

Collective Bargaining

Summer 2020

Instructor: Professor John Castella 37:575:314:T1 E-mail: john.castella@rutgers.edu Online

Subject to Change*

Course Description: This course examines labor relations and collective bargaining using three major processes: union organizing (how unions are formed), bargaining (how contracts are developed), and dispute resolution (how bargaining disputes and grievances are resolved). To facilitate the learning experience, the class will combine small group and class discussions, lectures and exercises. Additionally, students will participate in a mock contract negotiation.

Course Objective: After successfully completing this course, you will be able to:

- Identify and explain key terms and various concepts, tools, and techniques relating to the negotiation process to include interest based and positional negotiations.
- Understand and be able to apply a framework for analyzing collective bargaining and negotiations.
- Explain the role and function of management and union strategies and structures for bargaining.
- Distinguish and discuss the various factors affecting labor law and history.
- Understand and become familiar with contract administration and dispute resolution processes.
- Analyze and relate various important issues regarding unions in the past, present and future.

Textbook: A textbook is not required for this class. Most of your reading assignments will come from the textbook below.

Readings: We will read excerpts from several books, including:

- Harry Katz, Thomas Kochan and Alexander Colvin, *An Introduction to Collective Bargaining and Labor Relations* 4th Ed., abbreviated as "KKC".
- John W. Budd Labor Relations: Striking a Balance (4th edition), abbreviated as "Budd"
- Michael R. Carrell and Christina Heavrin *Labor Relations and Collective Bargaining: Public and Private Sectors*, tenth edition, abbreviated as "Carrell"
- Thomas Berkeley and Arthur Colosi Collective Bargaining: How it Works and Why.

Click here for Canvas- Rutgers Canvas

The readings <u>must</u> be done prior to class.

Violations of academic integrity policies, including cheating, will result in penalties up and including a 0 for the semester. If an issue arises throughout the course which prevents you from attending class or keeping up with the assignments, I need to be notified. Every effort will be made to accommodate. However, you must be proactive and not wait until you are poorly performing.

REQUIRED Bargaining Exercise: A synchronous collective bargaining simulation in which small groups of union and management teams negotiate the terms of a new collective bargaining agreement. Teams for this exercise will be assigned by Professor Castella. You will be required to have headphones with a microphone to participate in this exercise.

Final grades are based on the following:

Forum Posts 15% Bargaining 20% Final Exam 30% Midterm Exam 25%

Grading Scale

Course Outline

Week 1: Introduction to the course and collective bargaining. Tuesday, May 26th- Sunday, May 31st

Review syllabus and discuss class rules and expectations, Administrative matters.

Readings:

 Chapter 1, "A Framework for Analyzing Labor Relations" in Katz, Harry C, Thomas A Kochan, and Alexander JS Colvin. 2015. Labor Relations in a Globalizing World: Cornell University Press. • Chapter 2, "The Historical Evolution of the U.S. Industrial Relations System" KKC.

Discussion: Forum #1

Class Conference (Online): Wednesday, May 27th at 7p.m.

Week 2: How Does the Bargaining Process Work? Determination of a Bargaining Unit/ The Process of Negotiation and How to Prepare. Monday, June 1st- Sunday, June 7th

Readings:

- Colosi & Berkeley, Collective Bargaining: How it Works and Why, Section 5, "The Battle" Colosi Berkeley-The Battle.pdf
- Colosi & Berkeley, Collective Bargaining: How it Works and Why, Section 2, "The Parties", Section 6 "The Table Process Examined" <u>Colosi Berkeley The Process</u> Examined.pdf

Week 3: The Bargaining Environment Part 1: The Law Monday, June 8th- Sunday, June 14th

Readings:

- Budd Chapter 4 (109-148)
- Colosi and Berkeley Section 5, The Battle (33-52)
- National Labor Relations Board Basic Guide to the National Labor Relations Act (1997)

For reference, see: National Labor Relations Act

Discussion: Forum #2

Week 4: The Bargaining Environment: Political Economy Monday, June 15th- Sunday, June 21st

Reading:

- Lewin, David, Jeffrey J. Keefe, and Thomas A. Kochan. "The new great debate about unionism and collective bargaining in US State and local governments." *Ind. & Lab. Rel. Rev.* 65 (2012): 749-975.
- Givan, Rebecca Kolins. 2013. "Why Teachers Unions Make Such Useful Scapegoats." New Labor Forum.
- Katz, Kochan, Colvin, Chapter 4

Discussion: Forum #3, Are Unions Good for the Economy?

Week 5: Negotiation Basics Monday, June 22nd- Sunday, June 28th

Readings:

- Budd, Chapter 7 (excerpt 246-268)
- Introduction and Chapter 1 from Babcock and Laschever *Women Don't Ask*. Princeton: Princeton University Press, 2003
- Fisher and Ury *Getting to Yes* (read all of the book)

View: The Secret to Gaining the Upper Hand in Negotiations

Discussion: Forum #4

Week 6: Midterm Exam, Bargaining Exercise Discussion, Contract Costing Monday, June 29th- Sunday, July 5th

Complete the midterm by July 5th. You will have two hours to complete the exam, once it's started.

Readings:

• Carrell Chapters 7 and 8

Class Conference (Online): Monday, July 6th at 7p.m.

Week 7: Final Offer (Film) Monday, July 6th- Sunday, July 12th

View: Final Offer

Final Offer is a Canadian film documenting the 1984 contract negotiations between the United Auto Workers Union (UAW) and GM. Ultimately, it provided a historical record of the birth of the Canadian Auto Workers Union (CAW) as Bob White, the head of the Canadian sector of the UAW, led his membership out of the International union and created the CAW.

The movie depicts life in an era of massive industrial change in North America. The audience sees the emergence of automation and how it begins to affect the lives of the working class. Other themes depicted are labour relations, life on the picket line, and corporate restructuring.

Film runtime: 79 minutes.

Paper: Due by July 12th. Submit via the dropbox.

Week 8: Bargaining Structure Monday, July 13- Sunday, July 19th

Reading:

- Budd Chapter 7
- Colosi and Berkeley: Section 6, The Table Process Examined; Section 13, Table Manners; Section 16, Table Tactics

Assignment:

• Forum #5: Hypothetical: Woodville HealthCare Bargaining

Week 9: Bargaining Session #1 Monday, July 20th- Sunday, July 26th

We will be online bargaining, Thursday, July 23rd

Week 10: Bargaining Session #2 Monday, July 27th- Sunday, August 2nd

We will be online Bargaining, Thursday, July 29th

Week 11: Group Presentations and Final Review Monday, August 3rd- Sunday, August 9th

We will be online Thursday, August 6th

Week 12: Final

Monday, August 10th- Wednesday, August 12th